

THE YOUNG AMERICANS

RETURN AUTHORIZATION FORM

RA#: _____

YA Use Only

Date/By _____
 RA Issued: _____
 Merch Rcvd: _____
 Returned to Stock: _____
 RA#: _____
 Value of Shipment: \$ _____
 When Needed: _____
 Replacement Order #: _____
 When Needed: _____

Dear Valued Customer: Please follow the instructions below.

1. Fill out this form completely and **FAX BACK** to YAs: **951-493-6793**
2. YAs will return this form with your RA#.
3. Place a copy of this form in the package with the merchandise being returned.
4. Keep a copy of this form for your records
5. Write the RA# on the outside of your package.
6. If the merchandise is damaged or defective, or if YAs has erred on your order, YAs will issue an order to pick it up.
7. If you have made an error in ordering, ship the package to us freight prepaid.

*Note: Depending on the nature of your return, a 5% fee may apply.

Name: _____

Packing Slip Order#: _____ Business Name: _____

E-mail: _____

Pick Up Address: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone: (____) _____ - _____ Fax: (____) _____ - _____

Item# _____ Item Description: _____

Item# _____ Item Description: _____

Item# _____ Item Description: _____

Item# _____ Item Description: _____

• Reason for Return? Check Reason(s) Below.

*Customer Required to pay Return Freight unless merchandise is deemed defective or factory error.

Client

- ___ Wrong Size Ordered
- ___ Wrong Color Ordered
- ___ Wrong Style Ordered
- ___ Do not like item

Warehouse

- ___ Wrong Item Rcvd
- ___ Wrong Size Rcvd
- ___ Wrong QTY Rcvd
- ___ Wrong Address
- ___ Wrong Ship Method

Carrier

- ___ Late Delivery
- ___ Damaged
- ___ Package Lost
- ___ Wrong Address

___ Defective- Explain: _____

• Replacement Order Shipping Charges - Choose one payment option:

- Bill my CC#
- Bill my UPS Acct# _____
- Bill my FedEx Acct# _____

• Customer Request for Disposition:

- NO Exchange – issue credit.
- Exchange for: Item# _____ Description _____
- Item# _____ Description _____
- Item# _____ Description _____
- Item# _____ Description _____

• Replacement Order #: _____ *Note: Your Replacement Order will be shipped upon receiving returned merchandise.

RETURN MERCHANDISE TO:

Young Americans
 Attn: RA# _____ (your RA#)
 1128 Olympic Drive
 Corona, CA 92881

Phone: 951-493-6753
 E-Mail: store@youngamericans.org